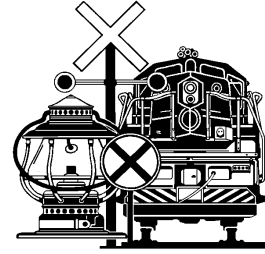


U. S. Railroad Retirement Board

PORTLAND, OREGON DISTRICT OFFICE
1220 S. W. 3rd Ave., Room 377
Portland, OR 97204-2807



PHONE NUMBER: (503) 326-2143
FAX NUMBER: (503) 326-2157
E-MAIL: portland@rrb.gov
OFFICE HOURS: 9:00 AM THRU 3:30 PM
Monday through Friday except Federal Holidays



SCHEDULE OF SERVICE FOR CALENDAR YEAR 2003

LOCATIONS OF SCHEDULED AND NON-SCHEDULED SERVICE:

For the convenience of persons who are unable to visit the district office shown above, in-person service is provided at the following locations. Please contact the office shown above to schedule an appointment.

Salem, Albany, Eugene, Bend, Klamath Falls, Medford, Coos Bay, Roseburg, and The Dalles, Oregon; and Longview, Washington.

The Portland, Oregon District Office services the following counties:

OREGON: Benton, Clackamas, Clatsop, Columbia, Coos, Crook, Curry, Douglas, Deschutes, Gilliam, Jackson, Jefferson, Josephine, Klamath, Lake, Lane, Lincoln, Linn, Multnomah, Sherman, Tillamook, Wasco, Washington, Wheeler, Yamhill

WASHINGTON: Clark, Cowlitz, Klickitat, Pacific, Skamania, Wahkiakum

SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE: If you telephone the office and receive a recorded message, please leave your name, telephone number (including area code) and RRB Claim Number or Social Security Number. Your call will be returned as soon as possible.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US PROVIDE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.